

WHAT IS CLAIMED IS:

1. A method for providing status data for vehicle maintenance, the
5 method comprising:
 - monitoring for a GPS location trigger at a telematics unit;
 - initiating communication between the telematics unit and a call
center responsive to the GPS location trigger;
 - 10 sending status data from the vehicle to the call center from the
telematics unit; and
 - sending at least a portion of the status data from the call center to a
service center associated with the GPS location trigger.
2. The method of claim 1 wherein monitoring for a GPS location
15 trigger comprises:
 - determining a current GPS location; and
 - determining if the current GPS location matches a service center
GPS location stored in the telematics unit.
- 20 3. The method of claim 1, wherein sending at least a portion of the
status data comprises:
 - storing the status data to a call center database; and
 - extracting a predetermined data type from the call center database
to send to the service center.
- 25 4. The method of claim 1, wherein the GPS location trigger is an
activation signal received at the telematics unit.

5. The method of claim 1, further comprising:
determining whether the vehicle is within a service center proximity;

and

5 sending a service center location request based on the
determination.

6. The method of claim 5, further comprising:
receiving a service center location request from a vehicle telematics
10 unit at a call center; and

sending a service center GPS location from the call center to the
telematics unit based on the service center location request.

7. A computer usable medium, including computer program code, for
15 providing status data for vehicle maintenance, the computer program code
comprising:

computer program code for monitoring for a GPS location trigger at
a telematics unit;

20 computer program code for initiating communication between the
telematics unit and a call center responsive to the GPS location trigger;

computer program code for sending status data from the vehicle to
the call center from the telematics unit; and

25 computer program code for sending at least a portion of the status
data from the call center to a service center associated with the GPS location
trigger.

8. The computer usable medium of claim 7 wherein computer program code for monitoring for a GPS location trigger comprises:
computer program code for determining a current GPS location;

5 and

computer program code for determining if the current GPS location matches a service center GPS location stored in the telematics unit.

9. The computer usable medium of claim 7, wherein computer program code for sending at least a portion of the status data comprises:
computer program code for storing the status data to a call center database; and

computer program code for extracting a predetermined data type from the call center database to send to the service center.

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10. The computer usable medium of claim 7, wherein the GPS location trigger is an activation signal received at the telematics unit.

11. The computer usable medium of claim 7, further comprising:
computer program code for determining whether the vehicle is within a service center proximity; and
computer program code for sending a service center location request based on the determination.

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12. The computer usable medium of claim 11, further comprising:
computer program code for receiving a service center location request from a vehicle telematics unit at a call center; and
computer program code for sending a service center GPS location from the call center to the telematics unit based on the service center location request.

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13. A system for providing status data for vehicle maintenance, the system comprising:

means for monitoring for a GPS location trigger at a telematics unit;

5 means for initiating communication between the telematics unit and a call center responsive to the GPS location trigger;

means for sending status data from the vehicle to the call center from the telematics unit; and

10 means for sending at least a portion of the status data from the call center to a service center associated with the GPS location trigger.

14. The system of claim 13 wherein means for monitoring for a GPS location trigger comprises:

means for determining a current GPS location; and

15 means for determining if the current GPS location matches a service center GPS location stored in the telematics unit.

15. The system of claim 13, wherein means for sending at least a portion of the status data comprises:

20 means for storing the status data to a call center database; and

means for extracting a predetermined data type from the call center database to send to the service center.

16. The system of claim 13, wherein the GPS location trigger is an
25 activation signal received at the telematics unit.

17. The system of claim 13, further comprising:
means for determining whether the vehicle is within a service
center proximity; and

5 means for sending a service center location request based on the
determination.

18. The system of claim 17, further comprising:
means for receiving a service center location request from a vehicle
10 telematics unit at a call center; and

means for sending a service center GPS location from the call
center to the telematics unit based on the service center location request.